

# Case Manager- Support Services

<b>Location:</b>
Happy Valley Goose Bay
<b>Department:</b>
Health & Social Development
<b>Term:</b>
Permanent Full-Time
<b>Closing Date:</b>
October 28, 2021
<b>Responsibilities:</b>
<ul style="list-style-type: none"><li>• Assisting various departments within DHSD when complex client issues arise or issues outside regular processes create the need to problem solve in order to navigate health care systems.</li><li>• Collaborating with patients, their families and medical professionals to complete assessments and coordinate a plan of care.</li><li>• Facilitate multiple care aspects and setting up case conferences between patients, families, physicians and other health professionals</li><li>• Develop effective working relationships with various departments within Labrador Grenfell Health and other health regions throughout the entire case management process</li><li>• Collecting and providing information in regards to financial assistance and community programs that may be of help to patients once discharged.</li><li>• Navigation of medical transportation system for income support clients</li><li>• Networking with various external agencies to organize supportive services according to the needs of patients.</li><li>• Coordinate visits between family members and individuals placed in long-term care, personal care homes and family caregiver homes</li><li>• Coordinating interpreter/translator services for case conferences as required</li><li>• Assist individuals who have concerns/complaints about health care systems and help to resolve/address issues.</li><li>• Assist individuals with finding appropriate housing options</li><li>• Other related duties as required</li></ul>
<b>Qualifications:</b>
<ul style="list-style-type: none"><li>• Bachelor's Degree in Social Work with a minimum 5-10 years case management experience - preferably a combination of experience in a health care setting (inpatient, emergency, outpatient, mental health, community supports, etc...) and community.</li><li>• Registered with Newfoundland and Labrador College of Social Workers</li><li>• Demonstrated ability to problem solve, reach out to key agencies/supports for clients, advocate on behalf of clients and families</li><li>• Proven ability to work effectively with Indigenous populations</li><li>• Strong assessment skills, ability to build rapport/ engage clients, build a trusting relationship and develop individual case plans</li><li>• Knowledge of group processes (consensus building, conflict resolution, case management, etc...)</li><li>• Good organizational skills</li><li>• Demonstrated effective written and interpersonal communication skills.</li><li>• Ability to multitask and work flexible hours</li><li>• Ability to work independently and as part of a team</li></ul>
<b>Assets:</b>
<ul style="list-style-type: none"><li>• Bilingual in Inuktitut and English</li><li>• Knowledge of the Labrador Inuit culture and northern communities</li></ul>

## Contact:

[careersonline@nunatsiavut.com](mailto:careersonline@nunatsiavut.com)

Applications should be forwarded before 4:30pm on closing day.

The Nunatsiavut Government is an equal opportunity employer however preference will be given to beneficiaries of the Labrador Inuit Land Claims Agreement. Applicants are asked to clearly state their Nunatsiavut beneficiary number on their cover letter or resume when applying.

## **Nani:**

Happy Valley-Goose Bay

## **suliaKapvik:**

Nositsiagittotitsjet & Inogusiujuunik Pivalliatitsijet

## **Kanga:**

SuliaKainnajuksauluni

## **killilipvinga:**

October 28, 2021

## **kamagijatsat:**

- IkajutsiKattaluni adjigengitunik suliaKapvinginnik iluani DHSD uKumaittumaget sakKipata ikajuttaugasuajumut silatâni pusiugialelet sakKegiamillu uKumailutanik sittutitsigiamut pingutitsigiamik inogusiujuunik paitsigutiugajattunik.
- UKâlaKataulluni ikajuttaujunut, ilagijanginnut ammalu ânniasiuutilaginnik paitsigiamik kamagijaugialinnik amma aulatsiluni paitsigutiugajattunik.
- kamagunnaluni unuttunik paitsigutiugajattunikammalu atuinnagutjiKattaluni kamannimut katimasuanijuunik akungani paigijaugialelet, ilaget, ânniasiuutilaginnik asinginnilu ilisimallagittunik ânniasiuutilaginnik
- SakKeluni atunniKatsiajumik suliaKaKatigennimik adjigengitunut katutjiKatigennut iluani Labrador Grenfell Health asinginnilu annisiupvigalanniilonnaini kamagasuannimut pusiugialinni,
- Katitsuiluni amma Kaujimatisiluni Kaujimajaugialinnik kenaujattâviusonut amma nunalinni ikajotiusoni ikajugajattunik ikajuttaugialinnik kamagijaujuunik anittitausimalippat,
- kamalluni inggautigigialinginnik niKitâtitsijikkut ikajuttauKattajunik,
- Kagitaujatigut kamaKattaluni asinginnut katutjiKatigennut ikajotiugajattunik pigumajanginnilu ikajuttaujut;
- kamaKattaluni pulagiaKatigenninnik ilagengujut kinakkunillu akunimut paigijaujunut, illugijaujuni paigijaujunut amma ilagenut paitsijiuKattajunut anggagijaujuni;
- kamalluni uKattaiugialinnik/ablasângutitsijiujuunik kamannimut katimatsuaninni pigiaKaguni;
- ikajutsiluni kinakkunik isumâlutilinnik/nâmmasigiuutilinnik pillugit ânniasiuutilagialit ikajullugillu sittutitsigiamik/kamagiamillu pidjutaujuunik;
- ikajulluni kinakkunik napvâgiamut illumepvisaugunnatunik;
- asinginnilu suliajugaugialinnik pigiaKatuaguni.

## **Ilisimaugigialingit:**

- NalunaikkutaKalluni Inologijugiamut suliaKasimalluni 5-10 jârini-piluagajattumik ilisimannimik inogusiujuunik paitsigunnagamik (ânniasiuupvimejuunik, tuavittumejuunik, anggatuinnagalinnik, isumatsiagittongittunik, nunalinni ikajutiugajattunik, etc...) ammalu nunagijaujuni;
- IlitagijaugutiKalluni Newfoundland ammalu Labradorimi Inologijugiamut;
- PigunnaniKatsialuni uKumaigijani sittutitsigunnagamik, aigunnaluni katutjiKatigennut/ikajugunnatunut kiggatuttanik, kiggatugunnaluni kamagijaujuunik ammalu ilagejaujuunik;
- Pigunnaninga ilitagijautillugu suliaKaKataugunnaninga NunaKakKâsimajunnt;
- PitsatuniKalluni kamagunnagamik, pigunnaniKallunilu suliaKaKataugiamik kamagijaujunut, sulijugijautsiagunnaluni ammalu sakKititsigunnaluni kamagijaujuunik kamagijaugitsanginnik;
- KaujmanniKalluni katingajinni pusiugialinnik ( ununninginnut piguttisigiamik, nâmmasigiuutilagialit, etc...)
- Piujumik suliaKaKataugunnanimik ilitagijaugutiKalluni;
- IlitagijaujuniKalluni allasiasongugiamik ammalu uKâlaKatautsiagunnagamik;
- Pigunnaluni unuttunik suliaKasongugiamik amma suliaKagunnaluni adjigengituni sitontini;
- Pigunnaluni imminik suliaKasongugiamik amma asinginnut suliaKattiujuunik.

## **IKajutsigunnatut:**

- UKâlagunnaluni Inuktitut Kallunâtitullu
- KaujmanniKalluni Labradorimi Inuit IlikKusinginnik ammalu Taggamiut nunagijanginnik.

## **Kaujisallutit:** [careersonline@nunatsiavut.com](mailto:careersonline@nunatsiavut.com)

Ottugautet âjausimaglelet fimfiliak apvaKâttinagu matuttauvingata ullungani.

Nunatsiavut kavamanga atjigettisiKattatuk suliasasiuttunik tavatuak pigumajauluaKattatut ikajuttaugutilet Labrador Inuit Nunamik Satusainnimut AngiKatigegutingani. Ottugajuit allasiasimakKujaujut Nunatsiavut ikajuttaugutilet numuranganik allavitsangata pigianningani suliasasiugutimillonnet ottugannimi.