SERVICE CANADA

Helpful Hints for Nunatsiavut Beneficiaries in Labrador

Join Labrador's Citizen Service Specialist each month to learn about helpful hints and tips regarding all things Service Canada! Each session will focus on a different topic and will include valuable information and tutorials to help you with everything from applying for Employment Insurance to Retirement Planning and everything in between! Sessions will be 30 to 45 minutes in length with opportunity for participants to have discussion and ask questions if they wish.

Check out the information for each session below! Feel free to RSVP by emailing alexandria.sheppard@servicecanada.gc.ca. By registering for all sessions, you are in no way obligated to attend them all, but you will still receive any updates on each session. Any Nunatsiavut Beneficiary, family member of a Nunatsiavut Beneficiary or anyone who may take care of a Nunatsiavut Beneficiary are welcome to RSVP.

Thursday, January 13 th at 6:00pm Service Canada's Online Services and Best Contact Methods (Repeat of December 2 nd Session)	 Learn how to access the eService request form on the Canada.ca webpage. The best ways to connect with Service Canada living in isolated communities Tips and tricks on how to navigate the Canada.ca site. Find out what provincial and federal benefits you may be entitled to through the Benefits Finder
Thursday, January 20 th at 6:00pm <i>My Service Canada Account</i>	 What is the My Service Canada Account What programs and benefits can be applied for through a My Service Canada Account Step by step tutorial on how to set up a My Service Canada Account and how to navigate it
Thursday, February 17 th at 6:00pm eSIN and SIN Safety	 Tips on how to apply for a Social Insurance Number online How to use your SIN safely (Did you know that only certain organizations are permitted to ask for your SIN?)
Thursday, March 17 th at 6:00pm	 Learn about what you need to qualify for regular Employment Insurance benefits Updates on special temporary measures

Employment Insurance: Part 1	 Discussion on Fishing claims and how they differ from regular benefits
Thursday, April 21 st at 6:00pm Employment Insurance: Part 2	 Employment Insurance Application process tutorial How to complete Employment Insurance reports through the Internet Reporting Service and Telephone Reporting Service
Thursday, May 19 th at 6:00pm Retirement Planning (Canada Pension Plan and Old Age Security)	 Eligibility for Canada Pension Plan benefits and Old Age Security Learn about how your Canada Pension Plan and Old Age Security amounts are calculated What factors should you consider when deciding on when to apply for your Canada Pension Plan pension?

RSVP by clicking here (the link will generate an email to send to alexandria.sheppard@servicecanada.gc.ca) indicating your name and that you'd like to register for the Nunatsiavut Sessions.