



October 24, 2022  
For Immediate Release

## Help with filing income tax returns

The Canada Revenue Agency (CRA) wants to help make it easier for individuals to file a tax return. There are Individual Tax Filing Assistance agents available to help eligible individuals do their taxes over the phone.

Individual Tax Filing Assistance agents can be reached by calling 1-833-995-2341, Monday-Friday, 8:00-4:00 local time. This service will be available until December 23, 2022.

The CRA agents will only ask for the information they need to do an individuals taxes. They will not ask for a credit card number, health information, money or payments.



If individuals would rather use a [free tax clinic](#), they can access many of those clinics in-person or virtually this year. Volunteers may be able to complete and file taxes for free by videoconference, by phone or through a document drop-off arrangement.

If individuals would prefer to do their taxes on their own, they can visit our website for options: [canada.ca/ways-to-do-taxes](https://canada.ca/ways-to-do-taxes).